

# Download How To Get A Job In Call Center

Job growth for customer service representatives, which includes virtual call center agents, is projected at only 5 percent for the decade ending in 2026, according to the U.S. Bureau of Labor Statistics. This is less than the 7 percent growth projected for all occupations due to the increase in the number of firms using internet self-service or automated phone services that can handle simple ...Call center team leaders oversee workers who respond to customer inquiries. They work at facilities that receive incoming phone calls and/or electronic messages from people who have concerns about a company's goods or services. The average hourly pay for a Call Center Representative is \$13.40. Visit PayScale to research call center representative hourly pay by city, experience, skill, employer and more. Take the next step in your career! Looking for new opportunities, better pay, or more flexibility in your schedule? Whether you're searching for administrative and clerical jobs, call center job openings, or other light industrial or manufacturing career opportunities, our recruiters can help. - How To Get A Job In Call Center